

Understanding Roles in Smart Cookies and Digital Cookie

Role	Basic function	Smart Cookies	Digital Cookie
SU	Mimic Users	Council & SU only	Only Council
SU	Review and Submit Troop Initial Orders	YES	NO
SU	Review and Submit Troop Recognition Orders	YES	NO
SU	Reports	YES	YES – multiple reports available
Troop	Manage Girl User accounts	NO	Can see which girls have set up sites – cannot manage the account or mimic
Troop	Edit girl sizes or recognition program (if applicable)	YES	NO
Troop	View Troop Roster	YES	YES
Troop	Create Initial Order	YES	NO
Troop	Create Planned Orders	YES	NO
Troop	Create all types of Transfer	YES	NO
Troop	Post Girl Payments	YES	NO – girl dashboard will reflect payments
Troop	View Payments for troop	YES	YES – CC payments will display as well as “offline payments” such as ACH
Troop	Refund Order	NO	YES – no partial refunds – only with council permission in DC26
Troop	Create Recognition Order	YES	NO
Troop	View Available Inventory	YES	NO
Troop	Turn Off a Variety	NO	YES – will only turn off for troop orders
Troop	Create Troop Link for DS	NO	YES
Troop	Create Troop Link for Virtual Booth sale/pick up	NO	YES
Troop	Distribute virtual booth sales	YES	NO
Troop	Schedule Booth Sales	YES	NO
Troop	View Booth Credit Card payments	YES	YES
Troop	Process CC payments at booth	NO	YES – girls and adults
Troop	Allocate Booth Cookies	YES – use Smart Divider as best practice	NO
Troop	Reports	YES	YES
Troop	View Girl Delivery Orders	YES – Girl Order Detail Report	YES
Troop	Dashboard-Girl Transfers Summary in SC	YES	YES – summary data
Troop	Donations process for virtual and tracked CS	Yes – Donation Only Orders will auto-populated in SC	YES