



MyCookies Inc. Should Have Arrived



Girls that were registered by December 1, should have begun receiving by mail, the publication MyCookies, Inc. on December 15. This information is **not** a packet but a printed booklet publication. We have a few extras in the offices for pickup for any **new** or just re-registered girls to your troop **after** the December 1 date.

Why MyCookies, Inc. may not have arrived:

- Girl Scouts with an unpaid balance
- Girl Scout is not registered for 2026 with GSUSA
- Wrong address in our data base
- Just flat did not arrive
- Publication is sent Bulk Mail. This means a couple of things:
 - Bulk Mail does not forward change of address
 - Post Office is allowed 30 days to complete mailing process

If a Girl Scout has not received her publication, a copy maybe acquired at any Girl Scout office or it may be viewed on our website: [MyCookies, Inc.](https://www.mycookiesinc.com)

Caregiver/Family Meeting

If you haven't already, now is the time everyone should be engaging caregivers/families in support of their Girl Scouts for the Cookie Program. Girls are more likely to succeed with the support of their families. For tips, tricks and resources, access the [Cookie Program Family Meeting Guide](#). Your Service Unit Product Organizer or another Troop Cookie Manager is great place to look for assistance in hosting your caregiver/family meeting. Maybe even host a community meeting where all Troop Cookie Managers can help each other.

Volunteer Smart Cookies/Digital Cookie Access

For a Troop Cookie Manager to gain access you must:

- Be a registered member of GSKH
- Be an approved volunteer of GSKH
- Complete a [2025-2026 Troop Manager Agreement](#)
- Complete required trainings for your level of experience
- Current with all financial obligations

For a Girl Scout to gain access to Digital Cookie each year she must:

- Be a registered member of GSKH
- Current with all financial obligations
- Have a signed [2025-26 Product Program Participation Permission Form](#) on file with the troop when product is picked up

Program Materials

All Cookie Program print materials are available for download from our website. Both for [Cookie Sellers](#) and [Cookie Volunteers](#) . Is there something you would like to see and it's not here? Let us know at info@gskh.org.

Smart Cookies vs. Digital Cookie

As a Troop Cookie Manager, you will have two logins to support your entrepreneurs. You will receive a launch email for Smart Cookies access from noreply@abcsmartcookie.com and a launch email for Digital Cookie from email@email.girlscouts.org.

If you need to add or delete girls, contact the council.

Not sure which system to login to for what you want to do? Download, print and keep handy this cheat sheet: [Understanding Roles in Smart Cookie and Digital Cookie](#).

Initial Order DUE Sunday, January 18

Each troop will have received their own specific Troop Order Worksheet in their print materials. This information is based on last years data for YOUR troop. If you are a new troop, you should have received a generic New Troop Worksheet. As a new troop, your information is based on a council average for that specific age level from last season.

If girls did the pre-sale, you will want to be sure and gather all of the pre-orders taken with their Direct Order Cards. Add up the rows and columns, and double check the math. This is great opportunity for girls to begin developing their 5 Skills. Before girls/caregivers turn in their order cards, they can add the rows and columns up for you. Doesn't matter if they are wrong, it's the task itself that's important for the girls. You will want to re-add them to confirm, so all is good. If your math matches their math the first time, then perfect! That's twice to confirm counts.

Next, you will want to confirm whether or not each girl has Girl-Delivered requests. Technically, it is the girl/caregivers responsibility to keep track of all

the Girl-Delivered requests that have come in through their own personal online accounts and to let you know. You can locate/confirm this information by logging into Digital Cookie. It is always best for them to tell you.

Girls/caregivers MUST stay aware of their online requests if they are utilizing their girl account. You only know for certain if there is a need if they tell you!

To gather this information:

- Login to Digital Cookie
- From the Dashboard, scroll down to bottom
- Select GET REPORT on All Order Data section

You should now be able to identify Order Type (In-Person) and varieties needed.

Depending on the timing, you will want to be mindful of dates you have pulled this information to avoid duplication. It is for this reason that holding the girl/caregiver accountable for informing you their needs is always the best measure. BEFORE you order cookies for them each time, be sure and confirm with each girl/caregiver if what you are seeing in the report is really what they need. Girl/caregivers are not always aware that they even have online requests if they are not watching their email account closely.

Now you will need to add up each row that indicates Girl Delivery, by variety and add these numbers to your work.

PRO TIP: Easy question to ask girl/caregivers to help avoid duplicating pre-sale orders: Did you place an order in Digital Cookie for your Direct Order Card sales?

There are a couple of things to remember when placing your Initial Order:

- Don't let a girl/caregiver convince you to order more cookies than what she may not have orders for. You will have MANY opportunities each week to get more cookies when needed. The troop is financially responsible for all cookies from the Initial Order delivery and all cookies signed for from a cupboard. Remind caregivers that they cannot return cookies to the troop, just as the troop cannot return cookies to the council

and the council cannot return cookies to the baker. Each of us; caregiver, troop and council are financially responsible for what we sign for.

- See [Troop Finances in For Cookie Volunteers](#) on the website: 50 percent of the total amount due to council, for the number of packages listed on your account on Feb. 28, will be due on March 6. So you don't want to have to pay for something you have not yet gathered money from girls, or even sold. And maybe you don't even need that much product. Managing your inventory weekly is key!
- Do you have new girls/caregivers participating?
- It is perfectly normal to be cautious. In fact, we want you to be! There are always cookies at the cupboard.

Cupboard Information

The 2026 Cupboard Flyer will be available for viewing/download from our website on Feb 1.

South Central Area Troops: Beginning this season, all Troop Initial Orders and the Wichita Inventory Cupboard will be in the new **Heartland Activity Center facility**, located at Starwoods Girl Scout Center. As we get closer to pickups, you will receive an email indicating the process.

Booth Information

The Booth Lottery is now open for the selection process from January 9 through January 16. For the lottery to be effective for you, we encourage you to make the allotted 20 selections in the order of your top choices. Selecting all 20 available slots will increase your chances to be selected for the three wins. If you win a slot you're not happy with, you can always decline it. If you only choose three slots in the lottery because you are only interested in those three slots, your chances of a win will not be favorable.

We are waiting on responses from several Dillons , Walmart and Sam's Club locations. DO NOT CONTACT these locations directly. We will continue to add locations as we receive responses. The timeframe of receipt will dictate if they are available for lottery choices or as a First Come First Served choice. Once we have exhausted all communication attempts, we will inform you of next steps for these locations in the Cookie Corner.

If you are establishing Troop Secured locations, be certain to confirm with your location **prior** to your arrival that it is still okay for your troop to hold a booth at that time.

PRO TIP: Making sure your booth location is listed in Smart Cookies enables customers far and wide to access your date, time and booth location through the GSUSA Cookie Finder.

Thank you for your patience. Everything is in constant motion. If a location you are seeking is not in Smart Cookies, contact the council. Do not contact the location directly.

Be sure and keep your Action Calendar Checklist handy to stay on track in 2026.

Next edition of **Cookie Corner: January 27** - Let's Talk About Delivery and Pickups.