



# **About Gluten Free**



There are several things to consider when the council places their special order for the next cookie season's Gluten Free cookie in September each year:

- How many girls/troops are projected to participate in the cookie program.
- How many were sold last season.
- Cost of this special cookie.

• How many packages did the council have left at the end of the season.

#### Things to note are:

- The council has ordered the same amount of Gluten Free for the last three seasons knowing there are fewer girls participating in the cookie program.
- We increased the initial order maximum from two cases to three cases in 2022.
- The cost of this special cookie is twice the cost of the other eight varieties.
- Council maintains the single price point of \$5 per package on this special cookie to provide convenience to the Girl Scout.

At the end of every season, the council will have extra packages/cases of Gluten Free that have come back into our cupboards on exchanges. We also have Girl Scouts all over the council that currently have pre-paid orders needing these "just in case" packages.

We understand the frustration this limited cookie brings to every level of this program. We **encourage everyone** to take a look at their inventory and ask yourself the following:

- Is the inventory I currently have needed for already placed and possibly paid-for orders?
- Am I sitting on this inventory "just in case?"

If the Gluten Free you may be sitting on is not needed, either make an exchange at an inventory cupboard or get on the <u>GSKH Swap Facebook group</u> and start a troop to troop transfer to help out your sister Girl Scouts.

If you are still needing Gluten Free to cover pre-paid orders, indicate how many packages are needed in the **comments** of your next Planned Order. We will do what we can and fill these requests based on the creation date and time of your Planned Order.

#### **Credit Cards**

As we move through the massive learning curve involving Digital Cookie, we are discovering that things are not always as they seem, or, we are making things more difficult than they really are. The topic of credit cards is one of those things.

### **Troop Level:**

Troops do not necessarily need to be at a booth or have a booth set-up to take credit cards, **but** the troop does need to "publish" their troop in Digital Cookie in order to do so. Basically, a troop needs to turn on all their links: direct ship, virtual, everything. Once that is done, the TCM can then send that link to any adult in her troop without making them a Site Lead. The adult simply clicks on the link, follows the process and should be able to process credit cards. This transaction will then land with the troop because it is a troop link.

#### Girl Level:

Girls may also take credit cards utilizing the same process but **should not** use their own links while at a troop booth. We understand this option may be available with some and is being researched as to why. If credit card payments are utilized through the Girl page, this impacts Girl inventory.

# **Smart Cookie vs Digital Cookie**



As many of you are recognizing, there is an extreme lag time between Smart Cookie and Digital Cookie. GSUSA is aware and is currently working with ABC Bakers and Little Brownie Bakers tech support to clear this up. We have not been given a timeline on when this will be resolved and will keep you informed with information as we receive it.

# What's at the Cupboards

Going live this week is the <u>Cupboard Inventory Availability grid</u>. It is important to remember that the numbers listed **are not real time**. This product availability information will be updated each Friday. At the top of this information will be an "**as of**" date. These numbers will change once the cupboards are open for walk-ins. There are no guarantees that the availability listed will be available on arrival.

# View the grid here >>

Next Planned Order is due Sunday, February 18, at midnight.

### Join the GSKH Swap group >>

### Remember Your Girl Scout Promise & Law



The Girl Scout Cookie Program is not a competition. Every Girl Scout and family you manage has a different goal, different purpose, different understanding and belief and a different support system. 50 packages for one Girl Scout is every bit exciting as 1,200 packages may be for another. Don't forget, Girl Scouts is **girl-led**. Let's come together to support, celebrate and keep safe every Girl Scout, everywhere, all the time.

Not sure where to begin? Start with the Girl Scout Promise and Law. These words will take us all towards the path that leads to our successes in life.

### **Reminders:**

Be sure and keep your *TroopCookies, Inc.* guide handy. The Action Calendar Checklist on pages 4 and 5 are most essential to stay on track in 2024.

The <u>GSKH Cookie Swap Facebook group</u> is live. Join now so you can swap cookies with nearby troops.

The next edition of *Cookie Corner* will be February 20.













Have a question? Don't be shy! **Contact us** for more information.