



Money Management



The first ACH Debit information email will hit Troop Cookie Manager's inbox on **Monday, March 3** at approximately 5 p.m. This deadline and the details of this process are discussed on the website under **Finances in the For Cookie Volunteers** section, as well as mentioned on the **2025 Cookie Action Calendar**. These resources will give you a deeper understanding of the 1st payment process. Check your Troop Balance Summary report in Smart Cookie and/or the email sent to your Troop Cookies Manager for the financial details.

Remember: Your Troop Balance Summary may be different with regards to the amount of credit card payments applied. The receiving of these payments is in constant motion and the amounts may be different from the time this information was gathered for the email you received. Each troop is given credit for all credit card transactions at the time the information is pulled. These are applied against the total amount due prior to the 50 percent division being made.

Facebook Group Usage

For those of you that utilize Facebook for communications, we want to bring to your attention how we utilize this social media platform for Product Program. Anyone requesting membership to one of these groups, should do this for themselves. If there is a special reason that someone else is requesting membership on your behalf, contact your Product Program Specialist. Otherwise, membership will be declined. Just because someone may be a Facebook user, does not necessarily mean they want to be connected.

GSKH: Product Program is a private group for Troop and Service Unit Product Managers, Troop Leaders and others in a designated Service Unit role. This group is mostly utilized to provide information. All members and posts require approval. Outdated members and posts are deleted at the end of each season or product program, depending on the nature of the post. Product Program staff are only available on this page during regular business hours. Select the link above for membership.

GSKH Cookie Swap is a private group specifically for Troop Cookie Managers only. This specific role for membership is to ensure that you, as the financially responsible individual for a particular troop, are aware of all the product coming and going for your troop. Ultimately, if there is a need for inventory, you should be making/aware of any arrangements for that financial impact to the troop. All members require approval. Posting is open. This site is for the swapping or transfer of cookies only. All other posts will be deleted. Council staff do not monitor this page on a daily basis. Outdated members and posts are deleted at the end of each season and group is paused during the off season. Select the link above for membership.

If you are seeking information regarding a booth location or something of a similar nature, we strongly encourage and recommend you reach to your SU Facebook group.

The people in this particular group will be better equipped to answer questions about locations or the number of packages sold, etc. or if you are cancelling a booth. We recognize that some booth locations will overlap with other service unit participation, but if booths are cancelled properly in Smart Cookies, when a Troop Cookie Manager goes to Smart Cookies to pickup that extra location, this will be discovered. If you are needing membership to your particular Facebook group, contact your Troop Engagement Specialist.

Damages

If you have received a case of cookies that is missing a package, have a package that is internally unsellable, or the whole case is unusable, these situations are all considered **damaged product** and can be handled at your nearest inventory cupboard. If an inventory cupboard is not close, contact your Product Program Specialist for instruction on how to receive credit or make an exchange. There is a series of numbers on the case container and/or a single package of cookies that we will need to report the damage. So be sure and contact us and we will dispose of any packaging involved once the damage has been reported.

Upcoming Dates

Next Planned Order: **Sunday, March 2, 2025** by midnight

Next edition of Cookie Corner: **Tuesday, March 4**