# Digital Cookie®

# Training Material Index for ABC Council Volunteers

## Registration Tip Sheets

| Volunteer Login | Forgot Password/ Password Reset | Unlock Account | No Registration Email |
|---|---|---|---|
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## Site Use

| Service Unit Access | Troop Dashboard | | Troop Site Setup/Links | |
|---|---|---|---|---|
| Tip Sheet | Tip Sheet | Video | Tip Sheet | Video |
|  |  |  |  |  |

| Troop Pickup Orders | | Mobile App | | Troop Cheers |
|---|---|---|---|---|
| Tip Sheet | Video | Tip Sheet | Video | Tip Sheet |
|  |  |  |  |  |

# Digital Cookie Customer Support Help

## Digital Cookie Registration & Account Information Support

| Contact Customer Support with Registration Issue | Contact Customer Support with Account Information Issue |
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| | |

## Digital Cookie Website (Site set up • Reports • Customer list • viewing orders • Mobile App, etc.)

| Volunteer FAQs | Caregiver/Girl Scout FAQs | Contact Customer Support with a System Issue |
|---|---|---|
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## Direct Shipped & In-Person Delivery Order Inquiries

| Order Status Page | Customer FAQs | Contact Customer Support with an Order Issue |
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## Other

| Contact Customer Support with Other Questions | Provide Feedback to Customer Support | Contact Customer Support for All Issues |
|---|---|---|
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## Smart Cookies Site

(Smart Cookies Access and Registration • Apps • Submitting Troop Initial Order • Signing up for Booths • Tech Issues, etc.)

| ABCSmartCookieTechSupport@hearthsidefoods.com |
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